

NUMBER: 23-008-07

GROUP: Body

DATE: February 24, 2007

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SUBJECT:

Oil Canning, Popping, or Thumping-Like Sound From Front Passenger Area During Body Twist

OVERVIEW:

This bulletin involves creating two depressions in the front floor pan at the transmission tunnel area to reduce panel flex.

MODELS:

2007 (JK) Wrangler

NOTE: This bulletin applies to vehicles built on or before September 07, 2006 (MDH 0907XX).

SYMPTOM/CONDITION:

The customer may experience an oil canning, thumping, or popping-like sound from the front passenger area. The sound may be misdiagnosed as a suspect shock absorber or rebound bumper.

DIAGNOSIS:

If the above condition is present perform the Repair Procedure.

REPAIR PROCEDURE:

- 1. Pull the right front (passenger side) carpet away from the transmission tunnel area.
- 2. From the figure locate the suspect area on the floor panel (Fig. 1), in the area of the transmission tunnel where the panel may flex.
- 3. When condition is present, applying hand pressure to this area will often cause the panel to flex and recreate the oil canning-like sound.

NOTE: Protect the floor panel painted surface when performing the following step. Do not damage the painted surface.

- 4. Per the figure, use a rubber mallet to create two (2) depressions in the floor panel. Each depression should be approximately 51 mm (2 inches) in diameter and 3 4 mm (1/8 inches) in depth.
- 5. Verify that the "oil canning" condition has been corrected.
- 6. Install the right front carpet.



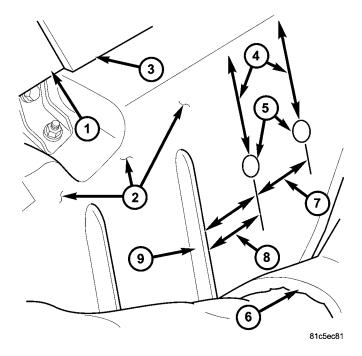


Fig. 1 FLOOR PANEL - RIGHT FRONT TUNNEL

- 1 Right front corner of center console
- 2 Right side transmission tunnel area of front floor panel
- 3 Bottom corner of instrument panel center stack
- 4 Measure down 71 mm (3 inches) from transition (curve) in floor panel.
- 5 Each depression to be 51 mm (2 inches) in diameter and 3 4 mm (1/8 or 0.125 inches) in depth
- 6 Right front floor carpet and pad
- 7 51 mm (2 inches) distance between each depression. Measured from center-to-center of each depression
- 8 51 mm (2 inches) distance from reenforcement rib in floor panel to center of closest depression
- 9 Reenforcement rib in floor panel

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-85-80-90	Floor Pan - Repair (B)	0.2 Hrs.

FAILURE CODE:

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77	Service Action
<u></u>	Service Action