



NUMBER: 08-025-07

GROUP: Electrical

DATE: October 20, 2007

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SUBJECT:

Software Update MYGIG Radio For Radio Displays Module Failure, Radio Is Stuck In Demo Mode, Disc Stuck In Radio, Unable To Change Language

OVERVIEW:

This bulletin involves updating the software for the MYGIG radio with the MYGIG radio software update DVD.

MODELS:

2007	(JS)	Sebring/Avenger
2007	(KA)	Nitro
2007	(JK)	Wrangler

NOTE: This bulletin applies to the above listed vehicles equipped with a MYGIG radio (sales code RER or REW).

SYMPTOM/CONDITION:

Vehicle operator may experience any of the following conditions:

- Radio displays "Module Failure".
- Radio is stuck in "Demo Mode".
- Disc stuck in radio.
- Unable to change language.

DIAGNOSIS:

If the vehicle exhibits any of the above symptoms, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68043349AA	MYGIG Radio Software Update Disc



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REPAIR PROCEDURE:

1. Insert vehicle key and turn to ACC. position.
2. Turn radio ON.
3. Insert software update DVD into radio.
4. Radio will read the disc and prompt user to perform software update.

NOTE: Radio may take 1 - 2 minutes to prompt for software update.

NOTE: In the following step there are 2 portions to the software update. Radio will reset before and after each portion.

5. If radio software is older than the update DVD software, i.e.; "Update from 8.044 to 9.041", select "Yes".

NOTE: Once software update has begun, do not power off vehicle and do NOT touch the radio.

6. Once software update is complete, radio will return to the normal user screen. Wait for radio to re-read DVD and prompts user to update software again. Software levels shown should now be identical, i.e.; Update from 9.041 to 9.041". Select "No" to return to user screen.
7. Eject software update DVD.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
08-60-02-92	Update Software MYGIG Radio (B)	0.5 Hrs.

FAILURE CODE:

ZZ	Service Action
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